

19 January 2022

Oaklands Surgery
Birchfield Road
Yeovil
BA21 5RL

01935 709269
oaklandssurgery@nhs.net

For the attention of our patients,

Relocation of Oakland Surgery's Branch Site (Currently Located at Yeovil Health Centre)

We are writing to you to provide an update in relation to Yeovil Health Centre (YHC), which is currently used as a branch site for Oaklands Surgery patients.

Background

YHC was initially established as a walk-in centre in 2009 within a purpose fitted unit above the Boots store in Yeovil town centre. However over recent years it has become apparent that YHC no longer meets the requirements of a modern primary care facility.

Proposal

Earlier this year, Ryalls Park Medical Centre successfully joined Symphony Healthcare Services¹ and after much consideration, we propose to relocate the Oaklands Surgery branch site to Ryalls Park Medical Centre, which we think will work well as a secondary site.

It is important to highlight that this proposal **does not** affect Oaklands Surgery, where the majority of appointments take place, (and will continue to be provided from).

Ryalls Park Medical Centre is a spacious and relatively modern, purpose-built primary care facility with a pharmacy on site. There is car parking on site and the practice is well served by public transport. All patient services are also provided on the ground floor, making it accessible to all. In addition, with a planned extension and redevelopment of the Ryalls Park site we are confident that a relocation of the branch surgery here will future proof the needs of the practice and will not impact the patients.

Patient engagement

Before we make any changes to where our services are run, we want to ensure that we have informed our patients about our proposals and provided them with the opportunity to share their views.

We wished to also assure our patients that we have discussed these proposals with the Patient Participation Groups for both practices.

¹ Oaklands Surgery is also part of Symphony Healthcare Services
Symphony Healthcare Services [06633460] Registered Address: Wincanton Health Centre, Dyke's Way, Wincanton, Somerset, BA9 9FQ

Get in touch with us

If you have questions or would like to comment on the proposed relocation of the Oaklands surgery branch site, please write to us via post or email at:

FAO Kathy Eke, Practice Manager
Oaklands Surgery
Birchfield Road
Yeovil
BA21 5RL

oaklandssurgery@nhs.net

If calling, please note that our staff will be able to take questions or comments over the phone but may not be able to provide you with answers at the time of call. They will take your contact details to allow a member of the leadership team to respond.

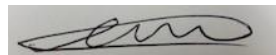
So we are able to provide comprehensive feedback to everyone, we ask that comments and feedback is shared with us by Friday 16th March 2022.

A Frequently Asked Question (FAQ) document has been developed to accompany this letter and is also situated on the Oaklands Surgery website. The questions and comments submitted will be taken into account when updating the FAQ to keep all patients informed.

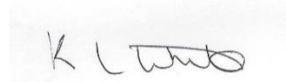
Yours sincerely



Dr David Cripps
Clinical Lead



Kathy Eke
Practice Manager



Kerry White
Managing Director



Dr Berge Balian
Medical Director