

OAKLANDS OPEN MORNING

THURSDAY 9TH NOVEMBER 9:30 – 11:30

We are holding an open morning to give patients the opportunity to meet the management team and some of the surgeries staff inc. GPs, Nurse Practitioners, Nurses, HCAs and receptionists. Meet our Health and Wellbeing Coaches and find out about our Coffee mornings, Health walks, flexercise and more. Meet a member of our Patient Participation Group and see how you may be involved.



The team look forward to discussing access to care and how the surgery can best support. Come and meet the staff and see what Oaklands has to offer!



Not sure how to use the NHS App? The NHS Digital team will be here to support you gain access and show you how to order medication.

My Way Diabetes will be available to provide Information about the service and how it can support your Diabetic care.



Come find out about SASP and all the activities and services they can offer.

Upcoming Practice Training Days

The Practice will close for half day training on the following dates this quarter:

Tuesday 21st November 1pm – 4pm

We thank you in advance for your patience on these dates whilst we undertake necessary training and development.

Order Prescriptions using the NHS App!

The NHS App provides a simple way to order your repeat medications at any time of the day or night!

Download the App or visit the [NHS website](#) to create an account. The App also provides health advice for hundreds of conditions and treatments, and some appointments will also be available to book directly.

Using the App avoids calling the surgery to request your medications and can be used at any hour. Please remember to allow 7 working days for your request to be processed before collection from your preferred pharmacy.

Please note the practice email address has changed
please use Somicb.oaklandssurgery@nhs.net

Patient information

Between **01/07/23 – 30/09/23** we carried out the following.

5385 Face to face consultations
6798 Telephone consultations
95 Home visits
482 Missed appointments

Please can we kindly remind you to cancel your appointment if you are unable attend.

Useful telephone numbers

Somerset Mind Line – 0300 123 3393
Samaritans – 116 123
Open Mental Health Somerset – 01823 276892
Talking Therapies – 0300 323 0033
Covid-19 Queries – 119
Talk to Frank drug helpline – 0300 123 6600
Domestic violence helpline – 0808 2000 247
Citizens Advice South Somerset – 0344 488 9623
ACES Acute community eyecare services
Robert Frith Opticians – 01935 474333
Boots Opticians – 01935 423490

Practice Opening Times

	Oaklands Surgery	Yeovil Health Centre
Monday	8:30am – 6:30pm	9:00am – 4:00pm
Tuesday	8:30am – 6:30pm	9:00am – 4:00pm
Wednesday	8:30am – 6:30pm	9:00am – 4:00pm
Thursday	8:30am – 6:30pm	9:00am – 4:00pm
Friday	8:30am – 6:30pm	9:00am – 4:00pm
Saturday	Closed	Closed
Sunday	Closed	Closed

Please note the practice has extended hours on a Wednesday for **Pre-booked appointments only**.



November Pancreatic Cancer Awareness Month

Pancreatic Cancer Awareness Month is a month-long campaign focused on increasing awareness of pancreatic cancer and its impact. It provides an opportunity to share vital information about the disease, its risk factors, and the importance of early diagnosis.